

## Housing and Leisure Overview & Scrutiny Committee

### Draft Training Plan for Members

#### Themes (Housing)

1. **Consumer Standards** – Regulator to provide
2. **Complaints** – Ombudsman to provide
3. **HRA Business Plan** – Andrew Rowe/ Paul Foster/ Michelle Oates
4. **Decent Homes Standard** – Lorraine Larini
5. **Health and Safety – the‘Big 6’** - Paul Boreham
6. **Tenant Voice in Decision Making and Service Delivery** – Yvonne Davies to provide
7. **Our Neighbourhoods (*Anti-social Behaviour, Domestic Abuse, Local Cooperation*)** - Carl Doolan/ Jo Marriot / Susie Earles
8. **Tenure/ Tenancy Policy (Allocations, Sustainment and Mutual Exchange)** – Carl Doolan / Dominic Richardson/ Susie Earles
9. **Service Insight - Landlord Services (Estate walk and Tenant meet)** - Carl/ Susie/ Team Leader
10. **Service Insight - Housing Standards (viewing planned maintenance / new builds)** - Lorraine/

#### Proposed Training Plan

Session	Date/ Time	Themes
1	w/c 8 July 2024	RSH Consumer Standards
2	TBC	Complaints
3	TBC	HRA Business Plan Decent Homes Standard Health and Safety
4	TBC	Tenant Voice in Decision Making and Service Delivery Our Neighbourhoods (Anti-social Behaviour, Domestic Abuse, Local Cooperation) Tenure/ Tenancy Policy (Allocations, Sustainment and Mutual Exchange)
5	TBC	Service Insight - Landlord Services
6	TBC	Service Insight - Housing Standards

#### Going Forward

- Any further training requests from Members?
- Regular updates from external organisations
- Legislation updates
- Skills audit
- Housing Team available for any queries